



NEWTON LODGE
KYLESKU · SUTHERLAND · SCOTLAND

Please refer to the Payment Policy below for information about the processing of your payment.

Terms and Conditions

We are a non-smoking establishment

Rates are per room, per night and include our continental breakfast.

Check-in and Departure Times

Check in is between 4pm & 6pm. If you will be arriving after 6pm please let us know as soon as possible. In the event that your arrival time is severely delayed, you may need to find alternative accommodation as we are unable to accept arrivals after 11pm.

We ask that guests vacate their rooms by 10am on the day of departure to enable us to prepare the rooms for the next guests and if you are staying more than one night, we kindly ask that you vacate by 11am, but you will be provided with a key to the property, should you wish to return during the day.

Breakfast

Is served between 8am-9am in our conservatory. We provide a comprehensive continental breakfast buffet. A full list of what we offer is available on request and we can provide some products with gluten-free ingredients.

WIFI

Whilst we have an Internet Service/WIFI at Newton Lodge, please be aware that the service is via a satellite connection and is very different from what you might be used to at home.

The service is not an unlimited one and connectivity can be intermittent due to our location. We are looking for alternative solutions but at the moment, we would just like our guests to be aware of the limitations and we thank you very much for your understanding.

Guests per Booking

Only the number of guests specified per room are permitted to stay. Please do not exceed the number of guests as we will not be able to accommodate them.

Group Bookings

When there are more than 3 rooms per party, you will be provided with additional terms and conditions and we ask for your full cooperation in this. Sorry, we do not accept stag or hen parties.

Dogs

We are very sorry, but dogs or other pets are not permitted to stay at Newton Lodge.

Smoking

We are a strictly non-smoking establishment. Smoking is not permitted on or directly around any part of the building. If we discover any evidence of smoking, unfortunately, we must reserve the right to charge £150 for fumigating the room. In the event of any damage caused by smoking, other charges will apply depending on the severity of the damage and whether we are able to re-let the room. Please be aware that smoking is against the law in Great Britain in any public building.

Licensed Premises

We have licensed premises with a wide selection of alcoholic beverages including wine and beer for sale.

A selection of single-serve alcoholic beverages is provided in your room on a chargeable basis, but if you have a special occasion planned and would like a chilled bottle of wine, champagne, prosecco or even beer on arrival, we will be delighted to send you our drinks list and have your choice/s waiting for you. Please kindly note that only beverages bought on the premises can be consumed in our guest areas. Newton Lodge has a lounge and, coming soon for 2019, a bar for you to relax in and enjoy your favourite tipple!

Payment Policy

A deposit equivalent to one night's stay is required to secure your reservation.

We accept payments by credit, debit card, Paypal or electronic bank transfer.

The balance of your booking is payable on the evening before your departure by cash, debit or credit card.

For group bookings of 3 rooms or more, we will require full payment for the accommodation 2 months prior to arrival.

Cancellation Policy

We must stress that as a small business, cancellations can have a significant impact on us.

For cancellations more than one month before your stay, your deposit will be refunded in full.

For cancellations within four weeks of the start of your stay, 50% of your payment will be non-refundable should we be unable to re-let your room.

For cancellations within 7 days of arrival, any payment will not be refundable, and we reserve the right to charge for the whole of your booking. We highly recommend taking out insurance against unforeseen cancellation.

Please note:

Any refunds will be subject to a £5 administration fee.

Cancellations must be communicated by email. Failure to notify us of a cancellation will result in the full cost of the holiday being charged.

How to Find Us

Please note that although our address comes under the post town of Lairg, we are not in Lairg which is on the East Coast, but Kylesku on the West Coast.

It takes approximately 2 hours to drive from Inverness and the quickest way is via Ullapool.

From Ullapool, go north on the A835 until you reach Elphin. On the other side of Elphin, you will come to the Ledmore Junction. Turn left towards Kylesku on the A837. The next turning will be a junction on the right, just past Ardvreck Castle (a ruin). This is the A894. Take this road and continue. Once you see the turning to Drumbeg on your left, we are a few hundred metres further along on the right-hand side, where you will see the sign for Newton Lodge at the end of the drive - This is a stag head on a white background.

Mainline train services operate to Inverness.

There is a bus service running from Inverness to Durness once a day during the main season and stops at the top of the road to the Kylesku Hotel.

The nearest airport is Inverness.

We have plenty of information about things to do in the area, including maps, so we will do everything we can to help you to get the most out of your stay. If you have any requests that will make your stay more enjoyable, such as pre-booking local boat trips, that we can organise ahead of time, please let us know.